

# VOLVO CONSTRUCTION EQUIPMENT

## Appendix A - Volvo Construction Equipment Frame Lifetime Limited Warranty

Volvo Construction Equipment North America, LLC (“Volvo CE”) hereby extends to its authorized dealers (“Dealer”) and end-use customers (“Customer”), who purchase a new Volvo CE machine\* (“Machine”) from Volvo CE, the following limited warranty:

Subject to the exceptions and limitations set forth below, Volvo CE or Dealer will repair or replace the Frame, and where specified below, other Structural components on your Machine which prove to be defective in material or workmanship during the period of your initial ownership or for the life of the Machine, whichever is less.

For the purposes of this Limited Warranty the Frame is defined as the structural elements of the main frame assembly. The Frame does not include nor does this Warranty cover brackets, supports, etc. that are fastened to or installed into the structural members of the frame. The products’ frame and other structural members, if any, that are covered under this warranty, are identified below:

Product		What’s Covered
Road	Motor Grader	Frame, Main Articulation Center Pins and Bushings
	Compaction Soil	Frame, Articulation Joint
	Compaction Asphalt	Frame, Articulation Joint
GPPE	Articulated Hauler	Frame, Articulation/Oscillation Joint
	Wheel Loader	Frame, Articulation, Loader Arm
COE	Excavator*	Frame, Boom, Arm
	CEX	Frame, Boom, Arm
	CWL	Frame, Articulation, Loader Arm
	BHL	Frame, Loader Arm, Excavator Dipper Assy
	SSL/CTL	Loader Boom, Arm

Customer shall immediately, or as soon as possible, report any signs of cracking or other structural damage to Volvo CE or Dealer to allow for repairs to be made to prevent any further damage. Volvo CE shall not be responsible for any additional structural damage that is sustained as a result of the Customer’s failure to timely report such cracking or other damage to Volvo CE or Dealer. Repair or replacement of a defective frame member or weldment is at the sole discretion of Volvo CE or Dealer. The repair procedure will be at the sole discretion of Volvo CE or Dealer.

### Volvo Responsibility

If a defect in material or workmanship is discovered and the Customer promptly takes the Machine to an authorized Volvo CE repair facility, Volvo CE will:

- Provide (at Volvo CE’s option) authorized repair procedures or new, remanufactured or Volvo CE approved replacement parts or assembled components to correct the defect.
- Provide, during normal working hours, the labor required to repair the defect.

### Owner responsibilities

Owner agrees to:

- Upon submission of a claim, provide proof of the Machine’s delivery date and supply photographs of the area repaired before and after the repair;
- When reasonably requested to do so by Volvo CE or its authorized Dealer, make the Machine available for periodic service inspections;
- Follow all maintenance procedures and practice recommendations by Volvo CE, including those found on the Machine and in the Volvo CE Operators Manual;

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\*This Warranty does not include Pavers, Milling Machines or Demolition, Long Reach, Wheeled and Pipelayer Excavators.

- Not misuse, abuse or otherwise improperly operate or maintain the Machine;
- Promptly report any defect you believe is covered under this Warranty; and
- At Volvo's request, return any part that has been replaced.

#### **Limitations**

This Warranty covers only defects proved to arise from the Frame or, where specified above, other covered Structural component's material or workmanship. Thus this Warranty does not cover damage to the Machine caused by, including but not limited to:

- Fire, theft, vandalism, riot, labor disputes, explosion, chemicals, salt, collision, casualty or damage from wind, water, flood, lightning, heat, cold, hail, earthquake, acts of God, or anything else beyond Volvo CE's control;
- Misuse, abuse, and improper operation or maintenance of the Machine;
- Use of unauthorized replacement parts not supplied by Volvo CE; and
- An unauthorized modification of the Frame or Machine that impacts the Machine or Frame's performance.

#### **This Warranty does not cover:**

- Any costs or expenses for transporting the equipment to an authorized Volvo CE dealer for repair;
- Travel time, mileage and lodging for a service technician to go into the field to make repairs;
- Any local and state taxes; and
- Parts shipping charges in excess of those which are usual and customary.

The "Volvo Construction Equipment Frame Lifetime Limited Warranty" is not transferable. THE FOREGOING LIMITED WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, AND THERE IS NO IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. REMEDIES AVAILABLE TO BUYER ARE LIMITED TO MAKING A CLAIM UNDER THE FOREGOING WARRANTY AND ARE EXCLUSIVE AND EXPRESSLY LIMITED TO OBTAINING THE PARTS AND LABOR IN ACCORDANCE WITH THE TERMS OF SAID WARRANTY.

Reference the standard warranty certificate for further details.

#### **Program Termination**

Failure to fulfill any of the responsibilities listed in the owner's responsibility may result in the termination of the coverage listed above. Volvo reserves the right to void the coverage.