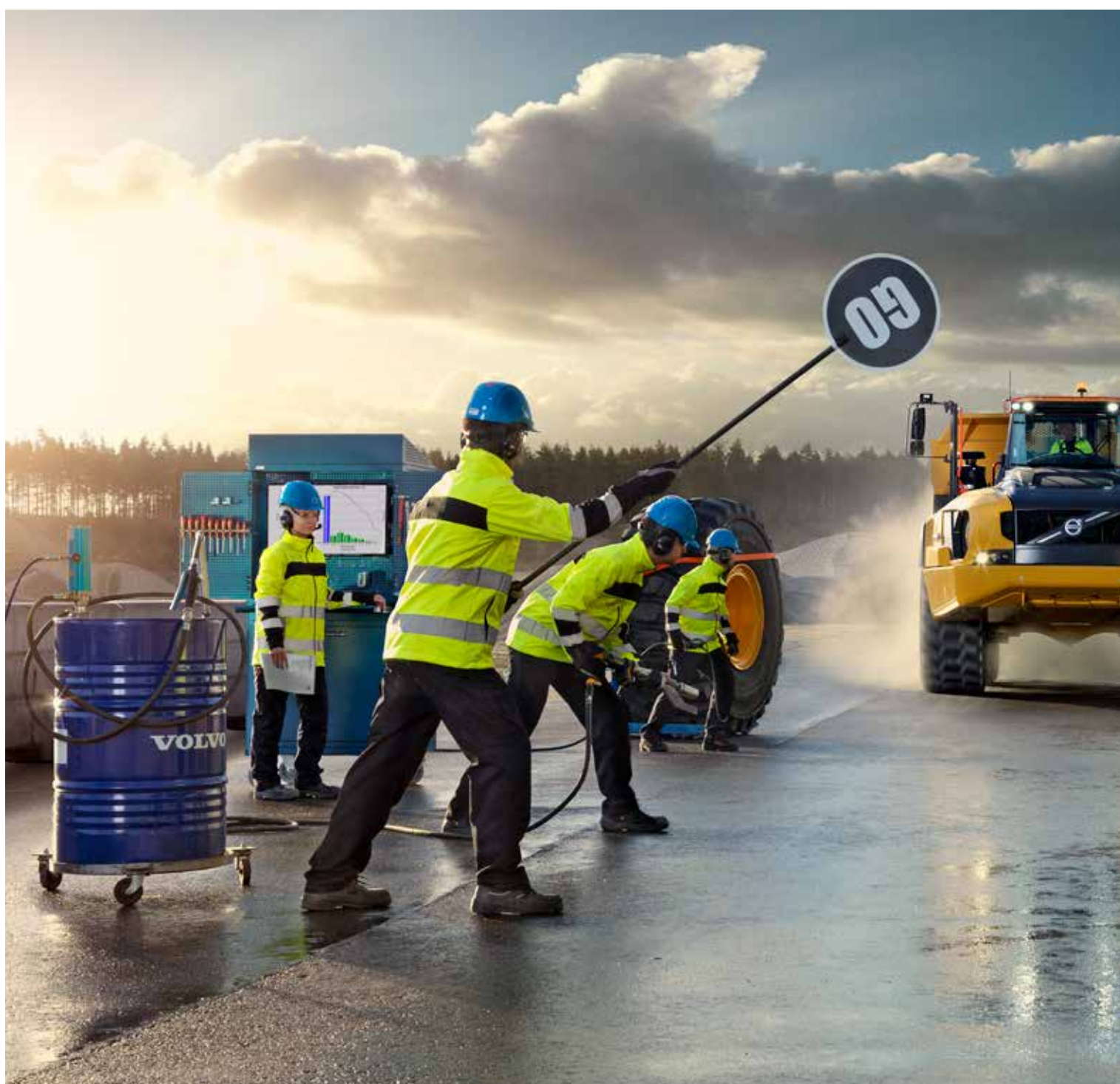




Volvo Construction Equipment

VOLVO SERVICES

At your service since 1832



AT YOUR SERVICE

Where intelligent engineering
meets business solutions.

Volvo Services

To ensure your business runs smoothly, Volvo invests in the intelligent engineering of all our machines – but we don't stop there. As your partner, we support what you do with the equipment – how you use it, maintain it, pay for it and even how you sell it. Our portfolio of products and services is designed to complement your machine's performance and boost your profitability. Get started with Volvo Services and customize a Volvo Services Agreement – because your business is our business.



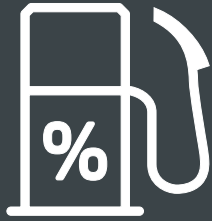
"Not only do the machines meet performance requirements, but Volvo has a good aftersales presence, which is essential to ensure machine uptime and ultimate productivity on site."

Dariusz Gawlak, Managing Director of Warta and vice president of the Polish Cement Association (Poland)



"We decided to give Volvo a try, so we brought one machine in and you know what, the fuel economy was great but, more important, so was the customer service. That is very important to us because downtime on a machine is very expensive. I want to minimize any downtime and increase my machine utilization, and that is the formula we have been getting from Volvo."

**Wade Englesby, Operations Manager,
Tervita Metals Recycling (Canada)**



Fuel Efficiency



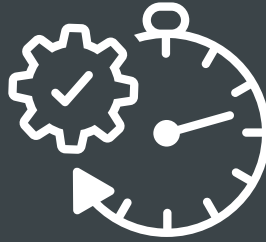
Productivity



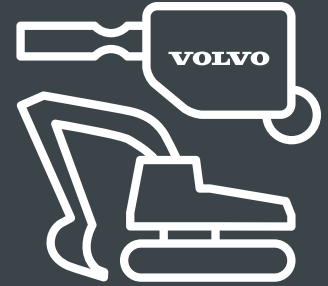
Safety



Finance



Uptime



Rental



Attachments



Parts



New Life



"We have chosen Volvo machines based on quality, trust and service."

Gerard den Hartog, CEO, Gebroeders Den Hartog (Netherlands)



"The maintenance team and the high availability of parts are just a couple of the many factors that contribute to our long relationship with the dealership."

Simon Azar, Plant machine and vehicle manager, Khoury Contracting Company (Lebanon)



"I switched to Volvo CE on the advice of friends and colleagues who highlighted their better performance and aftersales service."

Yuan Jian Zhong, Operations manager, Li Yu Shan Mining Co Ltd (China)

SUCCESS, REDEFINED

Realize the value of your Volvo.

Included from the start

Every Volvo machine comes with our legendary Volvo customer support – setting the industry benchmark since 1832.

Whether you're buying new or used, our global network of dealers and technicians offer around-the-clock support, including machine monitoring and world-class parts availability. It's the basis of everything offered by Volvo Services, so you can be confident we've got you covered right from the start.

24/7 support

Our goal is clear: we'll do what it takes to ensure trouble-free operations and make your machine as productive and profitable as it can be. Offering around-the-clock support, we'll be there to support you whenever and wherever you need it the most.

Volvo service technicians

Volvo trained dealer technicians know the ins and outs of your Volvo machine, and how to maximize the technology better than anyone else. As we see it, knowledge and expertise are integral to our offer. That's why we make sure our professionals undergo continuous training and stay up-to-date on the latest standards and tools provided by Volvo.

Worldwide parts availability

No individual parts supplier can compete with Volvo as a total solution provider. Whatever part is needed, we can provide and replace it quickly and safely – even for Volvo machines purchased ten years ago. Access hundreds of thousands of parts through our extensive logistics network, available at your one source – your Volvo dealer.

CareTrack

Save time and money with CareTrack - Volvo's telematics system. Standard on our larger machines, CareTrack provides you with free access to your machine's data, such as hours and positioning, and helps you more efficiently plan servicing, thanks to alerts. Beyond the entry level, unlock infinite opportunities to improve operator performance, increase productivity and reduce fuel costs.





Proactive Monitoring

Keep your machine moving with Proactive Monitoring. Volvo monitors machine data remotely, from our very own Uptime Center, helping to predict potential failures before they occur. This gives you more time to focus on your operation, helping to reduce unplanned downtime and minimize repair costs.

Introductory training

Get your machine and operations up and running with the help of our professionals, offering introductory machine instructions and on-site operator training upon the delivery of your Volvo.

Comprehensive warranties

Quality is synonymous with the Volvo brand and has been central to the products we engineer and produce for more than 185 years. We are passing on our belief in the quality of our products to you through our comprehensive offer, which combines standard warranty and a flexible extended coverage program. You can also look forward to the peace of mind that comes with a one-year comprehensive warranty available with the purchase of Genuine Volvo Parts.

Global dealer network

Volvo has a comprehensive network to fully serve your needs, using local knowledge and global experience. Our extensive infrastructure of dealers, workshops and dedicated personnel around the world are utilizing the shared expertise of the complete Volvo organization.

Volvo merchandise

Our machines are designed, built and supported in a unique way. People around the world are proud to own and use Volvo products. Choose from our wide range of official Volvo branded merchandise, including clothes, toys, collectibles and other products that reflect our brand and what we believe in.

ALWAYS ON THE FAST TRACK

Keep your business
up and running.



Uptime Services

Keep your machine and business up and running with Volvo Uptime Services, proven to cut repair costs and unplanned downtime.

Volvo service technicians use innovative technology to monitor your machine, diagnose problems early and proactively take corrective actions towards a sustainable resolution.

Stay on track with planned servicing and keep your asset covered with our range of flexible maintenance and repair options, and the latest software.



Proactive Monitoring

Get connected. Boost uptime.

Keep your machine moving with Proactive Monitoring. Volvo monitors machine data remotely, from our very own Uptime Center, helping to predict potential failures before they occur. This gives you more time to focus on your operation, helping to reduce unplanned downtime and minimize repair costs.

Repair

Avoid unexpected costs.

Volvo offers Repair agreements with different levels of coverage, depending on your specific needs. With a fixed-price Repair agreement, you will be able to avoid unexpected costs, allowing you to achieve better financial planning and control. A combined Preventive Maintenance and Repair agreement is the ideal solution for machine owners with high expectations of machine uptime.

Care Inspection

Because you want to know.

Boost uptime with Care Inspection. Have your machine regularly checked by trained Volvo service technicians, to reduce unscheduled downtime and keep your machine at work.

Increased engine protection

Protect your engine.

The intelligent software option will automatically idle your engine once coolants, oil pressure, boost pressure or the temperature reach critical levels. Moreover, the function will help to avoid engine breakdowns, even when machine alarms are not monitored.

Available for Volvo wheel loaders.

Preventive Maintenance

Because we care.

A Preventive Maintenance agreement helps you to focus on your core business, with peace of mind. Increase efficiency and maximize uptime, to ensure that operations take place at your job site as planned.

Oil Analysis

Give your machine a health check-up.

To help you plan your component changes before problems occur, Oil Analysis provides vital information on water/coolant, viscosity, dirt, and quantity of metal particles in the oil, to avoid expensive damage and downtime.

Undercarriage Inspections

Get to know your undercarriage.

The Undercarriage Inspections program offers a full package of services, designed to optimize the lifetime of your undercarriage. Using the latest technology and data information, our Volvo experts will offer a tailored service plan of maintenance, prevention and support.



DO MORE WITH LESS FUEL

Use your fuel more intelligently.



Fuel Efficiency Services

Get a grip on fuel consumption with a range of Fuel Efficiency Services, including consultancy and fuel reports that are designed to cut operating costs and maximize your profitability.

With machine information at your fingertips, you can take corrective actions to improve working practices – reducing overall fuel consumption and CO₂ emissions, saving money and the planet. And, with operator training, you can enhance operator skills and optimize fuel efficiency.

Fuel Report

Time to get fuel efficient.

Gain invaluable insight into your machine's fuel efficiency with Fuel Report, designed to lower your operating costs and maximize profitability. Operate at maximum capacity and make sure your machines are functioning efficiently with Fuel Report.

Fuel Advice

Assess, improve and sustain.

Rely on our expertise to help you lower your operating costs. Fuel Advice is designed to identify areas of improvement to ensure long-lasting fuel efficiency. Receive an advice package from your Volvo dealer including the three-step journey: assess, improve and sustain.



Operator training

Learn the best operating practices. A Volvo machine is an intelligent piece of equipment, but it's down to the skills of the operator to get the job done safely and efficiently. To help you on your journey, Volvo offers operator training, for a more productive and profitable operation.

Engine auto shut down

Cut down fuel consumption. The Engine auto shut down option offers an easy way to reduce fuel consumption and decrease total costs. The feature automatically shuts down the engine when it has been in idle for more than 4 minutes, or when the machine is stationary and not in gear.

CareTrack Operation

Fleet management made easy. Caretrack Operation offers reports on fuel consumption, machine utilization and excessive idling, to help you maximize your productivity. For each machine, a different report is generated, giving valuable insight into operator efficiency, allowing you to identify any training needs.



Load Assist

The mobile weigh-bridge.

Unlock the full potential of your machine's productivity with Load Assist, offering real-time insight into the machine's payload. Monitoring the amount of material moved has never been easier thanks to Volvo Co-Pilot, the high resolution in-cab display. Gain information to the machine, job and material data, accessible whenever you need it – so you can finally say goodbye to guess-work.

Compact Assist

The game changer.

Volvo's Intelligent Compaction system offers real-time insight into the worksite using pass mapping, temperature mapping and density calculation mapping for asphalt compaction, pass mapping and compaction mapping for soil compaction. With easy access to clear and detailed data, the operator is able to eliminate any destructive over-compaction utilizing the best touchscreen on the market Volvo Co-Pilot.

Dig Assist

Perform with precision.

Dig Assist offers unmatched controllability, ensuring maximum accuracy and productivity of your operation. With the high resolution in-cab Volvo Co-Pilot, the operator can quickly and independently manage all operations with ease. Access In-Field Design simply and easily through software application upgrade.

POWER YOUR PRODUCTIVITY

Get the most out of your Volvo.



Productivity Services

Do more with Productivity Services from Volvo.

From operator simulators and smart Volvo Assist solutions, to site setup and machine configuration, we have what you need to do more – and earn more. Boost the productivity of your Volvo fleet and performance of your entire site with our range of machine options, smart Volvo Co-Pilot solutions and training packages, tailored to your needs.

Pave Assist

Unlock first-class paving results. Make light of heavy-duty jobs with Pave Assist, powered by Volvo Co-Pilot, the revolutionary on-board computer and display. With full access to a powerful set of work enhancing tools, Pave Assist not only saves you time and money, but also gives you the key to unlock first-class paving results.

Volvo simulators

A real operator feel. Volvo advanced training simulators put a whole new spin on training. Thanks to the combination of 3-D graphics and an electrically controlled motion platform, you can experience the machine's reactions in the most stressful situations without risk of damage to the machine or personal injury.

CareTrack Production

Machine monitoring made easy. Caretrack Production monitors both your productivity in tons per liter, tons per hour and overload, to help reduce unnecessary wear. Available for Volvo articulated haulers and wheel loaders.



SAFETY IS IN OUR DNA

Protecting you and your business.



Safety Services

Safety is built into every design element of Volvo machines, ensuring every working shift ends without a hitch. Our range of safety and security features reduce the risk of accidents, interruptions and unexpected costs. Our vision of zero accidents demonstrates our commitment to the safety of all personnel and equipment, making sure you get the job done – and get home – safely.



CareTrack Anti-Theft

Keep an eye on your machine.

Caretrack Anti-Theft for crawler excavators reduces the risk of machine theft. Machine tampering, movement sensors and time fencing functionalities detect unauthorized use, allowing you to track the machine remotely and immobilize it. Moreover, a back-up battery ensures machine protection, even if the power is cut.

Pin-Code Lock

Lock down your machine.

Reduce the risk of your machine being stolen or used without authorization, by assigning a unique Pin-Code. All your operator needs to do is enter the code and get to work.

Volvo Smart View

Real-time 360° view.

To ensure safe rotation in confined working areas, our industry-leading Volvo Smart View offers perfect control. Front, rear and side cameras combine to provide a real-time, overhead view of the excavator during operation, on the colour monitor.

Speed Limiter

Steady control.

The Speed Limiter option automatically regulates machine speed, eliminating the chance of the operator exceeding the pre-set speed limit. Available for articulated haulers and wheel loaders.

YOUR BUSINESS TAKEN INTO ACCOUNT

Flexible finance and insurance tailored to your needs.



Financial Services

Volvo knows business finance – and our team of experts are dedicated to helping you succeed. With flexible financial and insurance solutions, we can help grow and protect your business. From a single unit to an entire fleet, new or used, we'll customize a solution to meet your needs, with tailor-made payment schemes to match your income. We're quick to respond and easy to do business with. Volvo Financial Services – don't settle for less.



On-balance financing

Smart thinking.

Pay for your machine through regular installments thanks to our On-balance finance solutions - a smart choice if you don't want to invest all of your capital at once. Both the loan and the machine will appear on your balance sheet.

Off-balance financing

Maximum flexibility.

A finance solution with more flexibility. With your rented Volvo machine, there is no requirement for a large initial outlay. Without the machine on your balance sheet, you have no disposal or depreciation risk. At the end of your contract, the choice is yours: return the machine, extend the lease or buy it from us. Insurance and a Customer Service Agreement can often be included in the contract.

Insurance

Protect your business and stay secure.

We understand your business. We know your industry. We know the risks you face and the protection you need. The continuity of your business should always be protected and balanced against insurance expenses. Our insurance specialists know how. Get first-class protection against financial risks for your business.

Full service solutions

A complete solution.

No depreciation risks. No disposal risks. No headaches. Your machine, parts and service, finance and insurance, all in one offer - a complete Volvo solution. At the end of the agreement you return the machine to us.





VOLVO ON DEMAND

Get what you need, when you need it.



Rental Services

Seasons change and so do applications, so when you need a temporary solution – whether it's a single machine or an entire fleet – we can customize a rental package to help you get the job done on time and within budget. Quality assurance and maintenance support come as standard, and with expert advice from your Volvo dealer, we're with you every step of the way. After all, it's not just a rental, it's a Volvo rental.

A PERFECT FIT

Optimize your productivity.



Volvo Attachments

Get the most out of your machine with our wide range of Volvo attachments.

Every part is just as important as the next, and our selection of Volvo attachments are designed to perfectly match your machine – resulting in one secure and reliable unit, for improved cycle times and better fuel efficiency. We can help you do even more by selecting and customizing the right attachment to fit your needs.



Hydraulic breakers

Built for durability and high impact, Volvo hydraulic breakers have the power and breaking force to dispose demanding materials.

Buckets

Select from a range of Volvo buckets, designed to work in perfect harmony with your Volvo machine.

Quick couplers

We have a range of quick couplers, which make connecting Volvo attachments to your excavator quick and easy.

Thumbs

Designed to match Volvo hydraulic and mechanical quick couplers and fitting perfectly with Volvo buckets.

Attachment brackets

In 1954, Volvo invented the world's first wheel loader attachment bracket - providing a tool that allows easy, fast and safe attachment changes. In 2009, the ISO created the international standard ISO 23727, based on the Volvo design.

Tiltrotators

A Volvo excavator and bucket together with a factory fitted quick coupler and Steelwrist® tiltrotator delivers the ultimate combination of productivity, safety, precise control and fuel efficiency.

(Steelwrist® is a registered trademark of Steelwrist AB)

Forks

For work in material handling yards, warehouses and harbors, Volvo provides the fork attachment for all needs.

Grapples

All-round log grapple for handling and sorting short wood or tree length stems. Can also grip single stems.

Material handling arms

Our material handling arms allow the machine to pick up and transport a large variety of different objects or equipment.

Skid steer attachments

Other Volvo attachments contributing in making your all-rounder even more versatile.



KEEP IT GENUINE

Trust your original choice.



Genuine Volvo Parts

Retain high performance and peace of mind with Genuine Volvo Parts, because every component is part of something bigger. Maintain productivity and machine uptime with our range of readily available, tested and approved parts – all backed by Volvo warranty. Only by using Genuine Volvo Parts, can you protect your investment, extend machine lifecycle and guarantee long-lasting performance.



Engines and powertrain

Volvo offers a complete engine overhaul, including sealing, cylinder liner and bearing kits, as well as a range of individual replacement parts. By using only Genuine Volvo Parts, you can ensure that your Volvo engine will retain reliability, performance, low emissions and world class fuel economy throughout the entire life cycle of the machine.

Hydraulics

The hydraulic system plays a vital role in machine uptime and productivity. Our range of Genuine Volvo Parts feature a selection of components and related spare parts, such as pumps and motors, cylinders, hydraulic filters, hydraulic oils and valves.

Undercarriage Parts

Increase performance and track life. Choose from a range of undercarriage parts and maintenance services to match your working environment. Prevent downtime and achieve better cost of ownership throughout your machine's life.

Maintenance and repair kits

Our maintenance and repair kits make sourcing repair and maintenance parts simple. Save time and money, we deliver everything you need in one package and recommend the required Genuine Volvo Parts at each service interval.

Volvo Hose Service

The hose you need. High quality hydraulic hoses are readily available from your Volvo dealer. This service ensures optimal hose performance and helps minimize machine downtime.

Classic Parts

Genuine parts for trusted machines. To some, age is just a number, but at Volvo, it's the key component of Classic Parts. Take your pick from a selection of Genuine Volvo Parts and benefit from a more affordable repair option for your seasoned Volvo.

Filters and fluids

The better the quality of your components, the more you can get from your Volvo machine. Optimal performance and maximum uptime can only be achieved by using recommended genuine Volvo filters and fluids, which have been tested and approved for Volvo machines – key to reducing operating costs.

Ground Engaging Tools

Volvo offers a full range of Ground Engaging Tools, developed to the highest standard, to meet the demands of all your applications. Whether you choose the patented Volvo Tooth System, edges, segments or breaker tools, our design and choice of material guarantees superior performance.

Electrical and electronics parts

Complete your machine and secure ultimate power generation, with our intelligent electronic controls and parts. Acting as the brain of the machine, the Electronic Control Units work in harmony with the Human Machine Interface, to offer precise operator control and secure a safe and comfortable workplace.

Retrofit options and accessories

Choose from a wide range of Volvo aftermarket kits, engineered to enhance productivity and machine safety. Our selection of Volvo accessories and features have been designed to increase operating comfort and make day-to-day jobs easier and more efficient.

Endurance Parts

Competitively priced and built to meet your expectations, our range of quality Endurance Parts will help keep your machine up and running. Designed to provide an instant return on your investment, Endurance Parts offer a straightforward solution to reduce downtime.



BUILT AND REBUILT BY VOLVO

Extend the life of your Volvo.



New Life Services

Give your hardworking Volvo the makeover it deserves – from factory remanufactured components to an entire machine overhaul. Offering a range of flexible and sustainable packages tailor-made to suit your needs and budget, Volvo brings your equipment back to its best – optimizing the long-term value of your investment and total cost of ownership.

Rediscover the renowned qualities of your machine, refurbished and refined to meet regulations and deliver like-new performance.



Volvo Certified Rebuild

Extend the life of your Volvo.

Why replace when you can rebuild? Give your hardworking equipment the makeover it deserves while protecting your finances and the environment. By restoring your existing asset, Volvo Certified Rebuild Program optimizes your budget and the long-term value of your investment.

Volvo Reman

The solution for revitalizing your machines.

Volvo Reman, our range of remanufacturing services, will keep your machine running for the long haul – while helping to reduce owning and operating costs. The better the quality of your components, the more you get from your Volvo machine. Every part is vital for uptime and performance. So why take the risk?

VOLVO

Volvo Construction Equipment

www.volvoce.com